careful analysis of the data collected, outcomes will be measured. The information will be used to demonstrate the tangible and intangible benefits of Prevention programs and services and to improve Prevention programs and services in the future.

Gather pre/post service information on program participants/communities

Document services provided

Measure achievement of outcomes

HOW DO YOU FIT IN?

The providers and counties collect data while providing quality AOD services to their clients/participants and then send the data to ADP. ADP designed this process to avoid duplicate data entry; honor existing relationships between providers, counties and ADP; and preserve privacy and confidentiality.
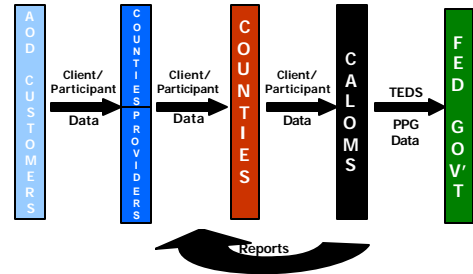
In this data flow model:

- Providers/Counties will gather data from clients/participants;
- Counties will gather data from Providers;
- Counties will electronically transmit their data to ADP via CalOMS, ensuring client confidentiality;
- CalOMS will transmit Treatment Episode Data Set (TEDS) and PPG data to the Federal Government; and
- CalOMS will also transmit outcomes data back to the Counties in the form of reports.
- Provider reports will be available through

BENEFITS OF THE OMP

The California Outcome Monitoring Program will:

- Document measurable improvement in the lives of individuals and communities;
- Provide data to assure continued funding and enhance the potential for new funding initiatives;
- Increase provider, county and state collaboration;
- Facilitate the use of standardized processes;
- Meet federal reporting requirements; and
- Lay the foundation for documenting AOD service effectiveness and improving AOD service delivery.

Working together we can achieve our shared vision of healthy individuals and communities free of alcohol and other drug problems.

Healthy individuals and communities free of alcohol and other drug problems

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Sacramento, CA 95814
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Program Overview

Science to Service…
to Science

OUTCOME MONITORING PROGRAM

The **Outcomes Monitoring Program (OMP)** is the product of California's Strategic Initiative to continuously improve alcohol and other drug (AOD) prevention and treatment programs by:

- Collecting and analyzing data;
- Identifying service and outcomes trends; and
- Using this business information to implement strategic policy changes.
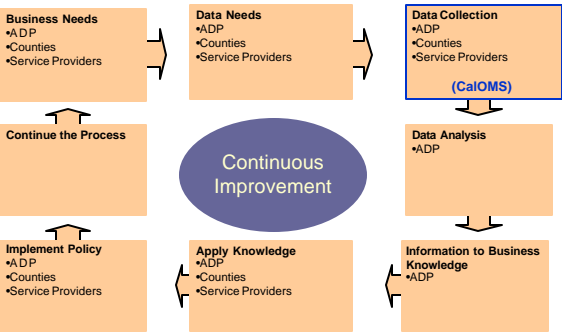
The program is based on a cycle of continual improvement in the delivery of prevention and treatment services which maximizes client/participant confidentiality.

OMP will perform a business needs assessment; will identify and prioritize specific data requirements; implement an automated data collection process; analyze the data; convert the data into business knowledge; and apply the knowledge through improved policies and procedures.

ADP formed an OMP Implementation Workgroup (IWG) to refine the requirements and timeline for the implementation of the system to support the OMP, CalOMS. The workgroup includes subgroups for topics such as treatment, prevention, automation, and communication issues. The workgroup is comprised of Providers, Counties, members of the Research Community, and ADP. The descriptions of the OMP and CalOMS in the following paragraphs reflect the input ADP has received from the IWG.

WHAT WILL THE OMP DO FOR US?

The OMP ultimately fosters improvement in the delivery of prevention and treatment services. The OMP will achieve this goal by:

- Documenting measurable improvements in client and participants' lives;
- Gathering information regarding pre and post service for prevention;
- Showing providers are making a difference;
- Enhancing the potential for new funding initiatives and providing data for assuring continued funding;
- Increasing collaboration, reaffirming state/county and county/provider relationships;
- Identifying effective practices;
- Demonstrating services are cost effective, for example reducing the number of arrests and/or the number of emergency room visits by clients and participants;
- Increasing the capability and capacity of AOD

- Increasing AOD counselor capabilities and skills;
- Increasing the ability of primary prevention service providers and staff to meet specified core competency requirements based on established best practices, knowledge, skills and abilities; and
- Meeting federal reporting requirements.

WHAT IS CALOMS?

The California Outcomes Measurement System (CalOMS) is the data collection and reporting tool for the OMP. CalOMS will give Counties and Providers:

- The ability to analyze their business structure and improve services for AOD clients and participants;
- A focus on aspects of their programs that may not normally be considered, because of the varying forms of data analysis that will take place and the enlisting of experts for this data analysis; and
- An internal report card.

The timeline for meeting the Federal Performance Partnership Grant (PPG) requirements is the same for both prevention and treatment, with mandatory reporting scheduled to begin October, 2006.

The data to be collected includes federally required data elements such as the Treatment Episode Data Set (TEDS), Minimum Data Set

(MDS), Performance Partnership Grants (PPG), Unique Client Identifiers (UCI) and questions regarding the individual client functioning in seven specific areas: alcohol abuse; drug abuse; legal issues; employment status; family and social relationships; medical needs and psychiatric needs.

HOW WILL CALOMS WORK FOR TREATMENT CLIENTS?

The CalOMS model follows AOD clients' progress by taking 'data pictures' of the client at specified points during treatment and after treatment. State level, dedicated data analysts will then compare the results to determine outcomes.
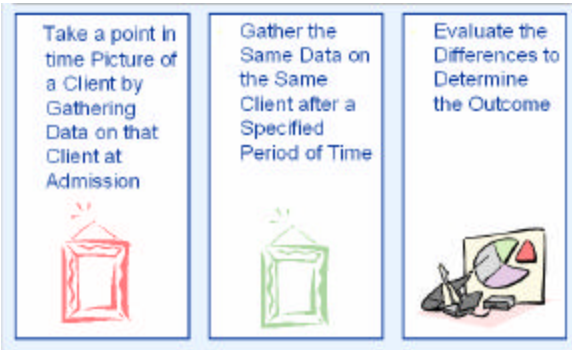
HOW DOES PREVENTION FIT IN?

CalOMS for Prevention will include gathering pre/post information on Prevention program participants/communities, gathering information on Prevention services that are provided such as 'service count', and based on